

Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND

This document sets out the terms and conditions of product warranties for Electrolux branded appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Electrolux appliance. General Terms and conditions.

- In this warranty
 - 'Electrolux' means Electrolux Home Products Pty Ltd ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited in respect of Appliances purchased in New Zealand;
 - 'Appliance' means any Electrolux product purchased by you accompanied by this document;
 - 'Warranty Period' means
 - where you use the Appliance for personal, domestic or household purposes in Australia the period of "24" months and in New Zealand the period of "24" months;
 - where you use the Appliance for commercial purposes, in Australia the period of "3" months and in New Zealand the period of "3" months, (if the period stated is 0 months you are not covered by this product warranty) following the date of original purchase of the Appliance;
 - 'you' means the purchaser of the Appliance not having purchased the appliance for re-sale, and 'your' has a corresponding meaning.
- This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
- Electrolux warrants that, when dispatched from an Electrolux warehouse, the Appliance is free from defects in materials and workmanship for the Warranty Period.
- During the Warranty Period Electrolux or its Authorised Service Centre will, at no extra charge if your appliance is readily accessible without special equipment, and subject to these terms and conditions, repair or replace any parts which it considers to be defective. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
- Parts and Appliances not supplied by Electrolux are not covered by this warranty.
- Where you are within an Electrolux service area, this warranty covers the cost of transport of the Appliance to and from Authorised Service Centres of Electrolux and travelling cost for representatives of the Authorised Service Centre to and from your home or business. If you are outside an Electrolux service area, you will bear these costs. For information about whether you are within an Electrolux service area, please phone 13 13 49 in Australia or 0800 10 66 10 in New Zealand.
- Proof of purchase is required before you can make a claim under this warranty.
- You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
 - The Appliance is damaged by:
 - accident
 - misuse or abuse, including failure to properly maintain or service
 - normal wear and tear
 - power surges, electrical storm damage or incorrect power supply
 - incomplete or improper installation
 - incorrect, improper or inappropriate operation
 - insect or vermin infestation.
 - The Appliance is modified without authority from Electrolux in writing.
 - The Appliance's serial number or warranty seal has been removed or defaced.
 - The Appliance was serviced or repaired by anyone other than Electrolux or its Authorised Service Centres.

Limitation of Liability

- To the extent permitted by law:
 - Electrolux excludes all warranties other than as contained in this document;
 - Electrolux shall not be liable for any loss or damage whether direct or indirect or consequential arising from your purchase, use or non-use of the Appliance.
- Provisions of the Trade Practices Act and State consumer legislation in Australia, and the Consumer Guarantees Act, the Sales of Goods Act and the Fair Trading Act in New Zealand, imply warranties or conditions, or impose obligations, upon Electrolux which cannot be excluded, restricted or modified. To the extent permitted by law, the liability of Electrolux (if any) arising out of or in relation to the Appliance or any services supplied by Electrolux shall be limited (where it is fair and reasonable to do so):
 - in the case of Appliances, at its option, to the replacement or repair of the Appliances or the supply of equivalent products or the payment of the cost of replacing the Appliances or having the Appliances repaired or of acquiring equivalent Appliances. Upon being replaced, parts and Appliances become the property of Electrolux; or
 - in the case of services, at its option, to the supply of the services again or the payment of the cost of having the services re-supplied;
 and in the case of Appliances or services supplied in New Zealand, loss or damage whether direct or indirect or consequential that it reasonably foreseeable.

Privacy

You acknowledge that in the event that you make a warranty claim it will be necessary for Electrolux and its Authorised Service Centres to exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice

Before calling a Service Technician please check carefully the operation instructions, service booklet and the warranty terms and conditions.

FOR SERVICE OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SERVICE CENTRE IN AUSTRALIA Please call 13 13 49 <small>For the cost of a local call (Australia only)</small>	SERVICE AUSTRALIA  ELECTROLUX HOME PRODUCTS www.electrolux.com.au	FOR SPARE PARTS OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SPARE PARTS CENTRE IN AUSTRALIA Please call 13 13 50 <small>For the cost of a local call (Australia only)</small>
FOR SERVICE OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SERVICE CENTRE IN New Zealand FREE CALL 0800 10 66 10 <small>(New Zealand only)</small>	SERVICE NEW ZEALAND  ELECTROLUX HOME PRODUCTS www.electrolux.com.nz	FOR SPARE PARTS OR TO FIND THE ADDRESS OF YOUR NEAREST STATE SPARE PARTS CENTRE IN New Zealand FREE CALL 0800 10 66 20 <small>(New Zealand only)</small>

P/No.305 5010 01 2010-02

INSTALLATION INSTRUCTIONS AND USER GUIDE FOR ELECTRIC COOKTOPS

SQUARE CUTOUT

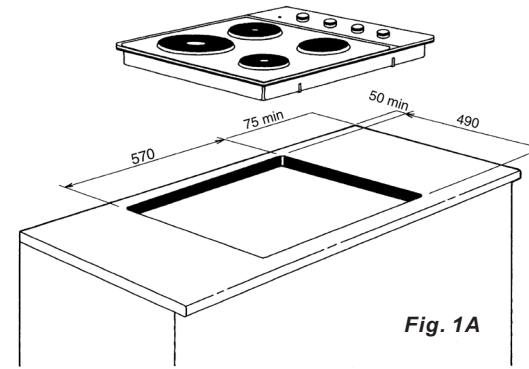


Fig. 1A

RUBBER SEAL (METAL ONLY)

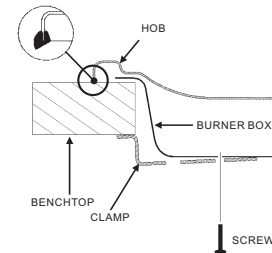


Fig. 1B

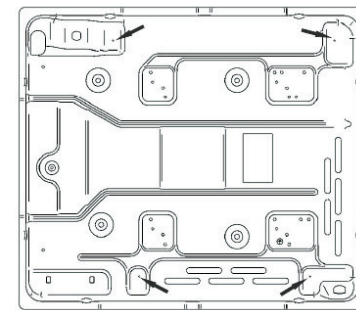


Fig. 1C

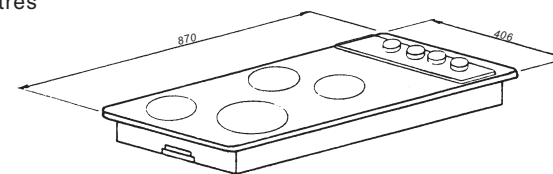


Fig. 2A

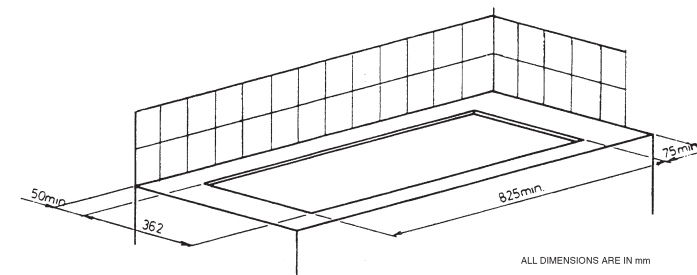


Fig. 2B

INSTALLATION INSTRUCTIONS

- THE BENCH CUTOUT** should be made as per diagram (Refer Fig 1A).
- ADJACENT WALLS** (for Square & Rectangular cooktops) must be of suitable material to withstand temperatures of 105°C for 150mm high, i.e ceramic tiles.
- A RUBBER SEAL** has been provided for **square metal cooktops** only. This is to be applied around the edge of the hob (Fig.1B). **Note:** The rubber seal has had talc powder applied to its surface which should be wiped off with a damp cloth after the unit has been installed.
- PULL DOWN CLAMPS** (Square cooktops) are supplied. When the appliances is in position attach the clamps to the underside of the benchtop and lightly tighten (Fig. 1B).
 - Fit the pull-down clamps supplied to ensure that the Cooktop cannot move after installation.
 - Use the 4 clamps and 4 screws supplied in the parts bag.
 - To assemble, attach the 4 clamps to each corner of the Burner box via the screws provided (Fig.1C).
 - Position the cooktop so it is centred, then swing the Clamps under the benchtop and tighten.
- THE RECTANGULAR BENCH CUTOUT** should be made per diagram (Refer to Fig 2A.)
- RETAINING BRACKETS** (Refer to Fig 2B)
 - Rectangular cooktops are supplied attached to the sides of the unit. These must be removed to insert the into the bench.
 - When the unit is in place, using the screws provided, fix brackets with flange against underside of the bench through several alternative holes provided in the sides of the burner box.
 - Protrusions of brackets below the unit should be bent under the unit for safety.
- MODEL IDENTIFICATION STICKER** For model identification after installation, an additional data plate sticker has been provided. This sticker is to be attached to adjacent cabinetry.

ELECTRICAL CONNECTION

- The cooktop must be installed by a qualified electrician.
- Ensure that the wiring installation complies with the cooktop Loading prescribed on the cooktop data plate. The data plate can be found on the underside of the cooktop.
- Electrical connection is 220-240 volts AC 50Hz.

The cooktop must be installed in compliance with

- wiring regulations AS/NZS 3000.
- Local regulations, municipal building codes and other statutory Regulations.
- The cooktop must be properly earthed.

Warning: The cooktop must be installed by an authorized person. Considerable danger to the user or damage to the cooktop may result from unauthorized installation. A visit from customer service because of an error in installation may not be free of charge even during the warranty period.

Supply cable installation

The electric hobs are supplied without cable. Use a cable: H05 VV-F 3x2.5mm² T90°C, or higher

- Open the terminal box cover by using screwdriver inserted into the Two rectangular holes. (Refer to terminal block cover)
 - Connect the wires according to circuit diagram (refer to the base of the hob). **The cable connections must be made in a accordance with regulations And the terminal screws tightened securely.**
 - Fix the cable in place with the cable clamp. Close the cover.
 - Means for disconnection must be incorporated in the fixed wiring in accordance with local wiring rules.
- The hob is to be connected to the mains using a device that allows the appliance to be disconnected from the mains at all poles with a contact opening width of at least 3mm.

ELECTRIC STAINLESS STEEL & ENAMEL COOKTOPS

General Warnings & Advice

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with this appliance.
- During use, this appliance becomes hot. Care should be taken to avoid touching hot surfaces.
- Accessible parts may become hot during use. To avoid burns young children should be kept away.
- This appliance must not be used as a space heater.
- Keep vents clear of obstructions.
- The appliance is not intended to be operated by means of an external timer or separate remote-control system.
- In order to avoid a fire, the appliance must be kept clean and vents kept unobstructed.
- Do not spray aerosols in the vicinity of the appliance when it is operated.
- Do not store flammable materials in or under the appliance, e.g. Aerosols.
- Do not allow pots to boil dry, as damage to both pan and cooktop may result.
- Do not operate the cooktop for an extended period of time without a utensil on the hotplate.
- Do not allow large cookware to overhang the cooktop onto the adjacent benchtop. This will cause scorching to the benchtop surface.
- An authorized person must install this appliance. (Certificate of Compliance to be retained)
- Before using the appliance, ensure that all packing materials are removed from the appliance.
- In order to avoid any potential hazard, the enclosed installation instructions must be followed.
- Where the appliance is built into a cabinet, the cabinet material must be capable of withstanding 85 deg C.
- Only authorised personnel should carry out servicing. (Certificate of Compliance to be retained)
- Always ensure the appliance is switched off and cool before cleaning or replacing parts.
- Do not use steam cleaners, as this may cause moisture build up.
- Always clean the appliance immediately after any food spillage.
- To maintain safe operation, it is recommended that the product be inspected every five years by an authorized serviceperson.
- The fixed wiring insulation must be protected, for example, by insulating sleeving having an appropriate temperature rating.
- **This appliance must be earthed.**

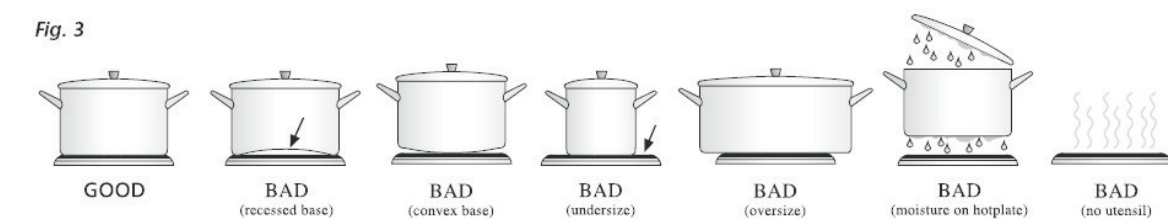
Hotplates

Coated solid hotplates are strong, and give a good contact with flat bottom pots and pans for fast efficient cooking. The hotplates are sealed all round with stainless steel trim rings, food spills can't penetrate to make cleaning easier. It is normal for stainless steel trim rings to discolour with use over time. The hotplates include a red dot in the centre to indicate the hotplate temperature, once the hotplate is heated the red dot turns to black.

Utensils

- Use pans with flat bottoms. Uneven or thin bottoms will increase cooking time especially when boiling. Not suitable for curved base wok or pan.
- Use pans slightly larger than the hotplates. Smaller pans will waste energy.
- Do not use oversize pans. More than 50mm overhang can overheat cooktop components and cause fine cracks in the enamel hob which will trap dirt. This may also discolour stainless steel hobs.
- Do not place wet pots or pans on the hotplates.
- Do not use pots and pans that are unsteady and likely to rock or over balance.
- Do not operate the cooktop for an extended time without a pot or pan on the hotplate, it will cause damage to the cooktop.

Fig. 3



Cooking Do's and Don'ts

- Do use the stored heat in the hotplate by turning the control to "O" before the final few minutes of cooking.
- Do not place heat resistant mats, wire mats or aluminum foil under pots and pans.
- Do not allow pots and pans to boil dry, as damage to both pan and hotplate may result.
- Do not use round bottom woks, wok stands or similar curved base pans, as it can lead to overheating of the cooktop causing damage to the appliance, and reflected heat from overhanging woks can cause scorching and possible fire risk for the surrounding bench surface.
- Do not use the cooktop as extra bench space or as a cutting board.
- Do not allow children on or near the cooktop c any time.

Before first use

The top surface of the hotplates are sealed with a heat resistant coating. Before using for the first time the hotplates should be heated for a short period without a pan to harden the protective coating.

Turn the heat setting to high for approx 3 minutes to fully harden the coating. When the hotplates have cooled apply a thin coating of cooking oil to the hotplate to seal and protect the surface.

Cleaning your hotplates

Coated "easy care" solid hotplates have a robust, corrosion resistant surface which is temperature resistant up to 600°C.

- Clean the hotplates after they have cooled by wiping with a damp cloth or sponge, use a small amount of detergent if necessary.
- Stubborn soiling can be removed by soaking the hotplate for a few minutes with warm water and a little detergent, followed by cleaning using a plastic scourer or soft brush.
- Any spills or marks that still remain can be burnt off by operating the hotplate on high without a pan for 2-3 minutes. When the hotplate has cooled clean it normally as above.
- After cleaning, dry the hotplate by warming on low heat for approx 30 seconds and then oil the hotplate with a thin coating of cooking oil to prevent rust or corrosion.
- Some discoloration of the stainless steel trim ring is normal during use. A stainless steel cleaner may be used to clean the trim ring.

Warning: There is a risk of burns if the hotplates are hot. Ensure the hotplates have cooled before cleaning.

Caution: Do not allow liquids to enter the control knob area while cleaning.

STAINLESS STEEL CLEANING

All grades and finishes of stainless steel may stain, discolour or become greasy in normal operation. To achieve maximum surface appearance, stainless steel must be kept clean by regularly using the following cleaning procedures, thus ensuring good performance and long service life.

Wash with warm soapy damp cloth. For an enhanced appearance wipe the surface with a clean damp cloth or sponge, being sure to follow the polish or 'brushing' lines. A stainless steel cleaner may also be used in accordance with the manufacturer's instructions.

Where the stainless steel has become extremely dirty with signs of surface discolouration, (due to periods of neglect or mis-use) use a mild cleaning solution eg. 'Jif' or 'Hillmark' stainless steel cleaner. When removing these stains be sure to follow the polish or 'brushing' lines.

Do not use abrasive scourers or steel wool.

Problems and repairs

If a fault develops in the cooktop, please check the points listed below. It may be possible to save a service call, and therefore keeping the cooktop in use.

Problem	Possible Cause
Hotplates not working.	<ul style="list-style-type: none"> • Wrong switch turned on. • Household fuse blown. Note: If the house fuse continues to blow, call the service department. • Power not connected or switched on.
Low heat, slow cooking.	<ul style="list-style-type: none"> • Incorrect cooking utensils being used.
Boiling takes too long.	<ul style="list-style-type: none"> • Wrong setting on switch. • Uneven or thin bottoms on pans (Refer Fig.3). • Volume of liquid / food is too large.
Trim ring discolours.	<ul style="list-style-type: none"> • Normal.