

Dyson 60 Day Trial Promotion

TERMS AND CONDITIONS: 1. Information on these offers and how to claim forms part of these Terms and Conditions. By participating you accept these Terms and Conditions. 2. These offers are open to all residents of Australia. Employees and their immediate families of the Promoter are ineligible to claim. 3. To be eligible to claim for a refund under the offer “60 day money back guarantee” , you must meet the following conditions: (a) purchase the following eligible Dyson products between 05.07.2016 and 01.08.2016 at participating retailers: Dyson Cinetic Big Ball Multi floor, Cinetic Big Ball Allergy, Cinetic Big Ball Animal, Cinetic Big Ball Animal Pro, Cinetic Big Ball Absolute, Big Ball Origin, DC50 Multi Floor, DC50 Origin, DC50 Allergy and DC65 Animal. (b) the product must have been used under normal household conditions and maintained according to the instructions supplied; (c) you must produce such evidence as is reasonably required by the Promoter to establish that the eligible Dyson product is not subject to any hire purchase, lease, rental or other agreement, a result of which being that another party has an interest in or charge over the vacuum cleaner; (d) you must phone the Promoter to make the necessary arrangements within 60 days of purchase: 02 9540 0483; (e) it is your sole responsibility to arrange and pay for the return of the machine to the Promoter’s Australian premises (address below). The Promoter accepts no responsibility for the loss or damage of the machine during its return, which is at your sole risk until received by the Promoter. The Promoter can arrange pick-up on request for AUD\$35.00 charge; (f) The machine and all accessories must be returned undamaged, in full working order, in original packaging and with original proof of purchase; (g) the Promoter has absolute discretion to determine whether the above conditions have been satisfied entitling you to a refund under this offer; (h) allow 30 days for the receipt of refund from the date of authorisation by the Promoter; (i) refunds under this offer for purchases made directly through dyson.com.au will be credited to the credit/debit card or PayPal account you used to complete the original transaction; (j) refunds under this offer for purchases made through all other retailers will be deposited by the Promoter into a nominated account in the name of the purchaser as detailed on the invoice or otherwise communicated to the Promoter. The Promoter will collect the necessary account details to make the refund when the purchaser makes contact as outlined in clause 3(d). General. 4. These offers are in addition to, and do not exclude, restrict or modify, any rights you have under the Australian Consumer Law. 5. The Promoter reserves the right to verify the validity of all claims and disqualify any claimant for tampering with the claim process or for submitting a claim which is not in accordance with these Terms and Conditions. 6. Except for any liability that cannot be excluded by law, the Promoter excludes all liability (including

negligence), for any personal injury; or any loss or damage; whether direct, indirect, special or consequential, arising in any way out of the promotional offer, including any claim form that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter. 7. Dyson will need to collect personally identifiable information from you in order to conduct and fulfil this offer. We never sell your personal information to anyone and only share it as outlined in our privacy policy or when you ask us to. For more details of how Dyson use and process your personal information please refer to our privacy policy at www.dyson.com.au/support/privacy-policy.aspx or contact us at atacustomercare@dyson.com with any queries. 8. The Promoter's decision is final and no correspondence will be entered into. 9. The Promoter is Dyson Australia, 8-10 Mangrove Lane, Taren Point, NSW, 2229 ABN 50 073 072 509.